

# 21<sup>st</sup> Battersea Beer Festival

Battersea Arts Centre, Lavender Hill SW11 5TN

9th-11th February 2011

### **South West London**

I have read the notes overleaf.\_\_\_\_\_

## STAFF REGISTRATION FORM

Anyone wishing to work at the Festival **must**, please, complete one of these forms, however well known you are or however many times you have worked before. Please return it by post to Sue Hart, 24 Hamilton Road, London SW19 1JF or e-mail <u>staffing@batterseabeerfestival.org.uk</u> Forms are also available on the festival website: www.batterseabeerfestival.org.uk

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Name:
Address:
Post Code: Telephone: E-mail:
Branch and Membership No: (All volunteers must be current members of CAMRA.)
Sessions at which you will work: (please mark YES, NO or Times Available for each day)  Sat 5 <sup>th</sup> - collect bar counters from St. Yes / No  Albans
Mon 7 <sup>th</sup> - set up 8am to 6pm Times:  Tue 8 <sup>th</sup> - set up 9am to 6pm Times:  Wed 9 <sup>th</sup> - set up 9am; open 12-11pm Times:  Thu 10 <sup>th</sup> - set up 9am; open 12-11pm Times:  Fri 11 <sup>th</sup> - set up 9am; open 12-11pm Times:  Sat 12 <sup>th</sup> - take down/return bar counters Yes / No  Sun 13 <sup>th</sup> - return bar counters Yes / No
<b>Preferred Area of Work</b> : (The main areas are British Bars, Cider, Foreign Beer, Glasses, Stewarding Membership, Products and Games.)
Jobs you would prefer to avoid:
<b>Special Skills and Qualifications</b> (please give details – eg First Aider, Security Certificate, Qualified Bar Manager)
By returning this form, I agree to work the sessions shown and to abide by the Festival Rules and CAMRA Health and Safety Guidelines which can be obtained from CAMRA HQ.



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The organisers reserve the right to decline any offer of help where they consider it will not be in the best interests of the Festival or CAMRA itself.

#### How to be really helpful

The times of particular need are the **first Saturday**, to load the bar counters at St. Albans, the **Monday morning** to build the stillage (scaffolding for the beer) and put up the beer, and the **second Saturday** for takedown and to reload what was previously unloaded. It's hard work and the more people the better but, if you help with the set-up and take-down, please make sure that you come **suitably dressed** and **wearing good strong boots** or **working shoes**. Scaffolding poles and trainers do not mix. Also, if you have some **safety gloves** please bring them with you.

On the three festival days we especially need people on the **Thursday and Friday evenings** behind the bar but we need staff **every day from 9am** to get the hall ready for opening and to stay **beyond 'time'** to help clear the hall. If you are new to bar work, advice and training will be given by qualified bar managers.

#### **Staff Benefits**

- Staff who arrive by 10am on set-up days may claim a lunch allowance of £2.50.
- For each half day of an 'open' session there will be an allowance of 2.5 free pints of cask beer or cider.
- For each half day of an 'open' session there will be a 50% discount on meal prices.
- There are **staff glasses** available at the glasses stall for use at the Festival. If you wish to take away a Festival glass please ask the Glasses Manager as there is a discount for staff.
- Festival T-shirts will be provided (one per person).
- There will be a party for all who have helped with take-down on the Saturday evening.
- There will be a subsidised pub social for all festival volunteers later in the year.

#### **Best Practice behind the Bar**

- Ensure that you wash your hands after using the toilet, taking snuff or smoking if you are working with beer, glasses or food.
- Try not to stand with your back to the paying public; we need to sell the beer, not to tick our own beer list!
- Please do not stand and chat to friends the other side of the bar, however tempting that may seem. If you want to, consult the bar manager and take a break to join them.
- If arriving early evening, try to work behind the bar for an hour or so before eating as those already on the bar are likely to have been there all afternoon.
- When time is called, put your beer aside and please do not drink in front of the public. It can cause problems with clearing the hall which will delay opening the staff bar!

THANK YOU AGAIN FOR VOLUNTEERING

HAVE A GOOD TIME AND ENJOY THE BEER